

Resident Family Council Minutes – Sept 27st, 2016 (14:30 – 15:30)

1. Round Table, your concerns, comments
 - A. What's going well?
 - Residents and their families appreciate how staff members and the leadership team address their concerns.
 - Family members appreciate Lucia and her exercise program – families notice that their loved ones have more strength.
 - Appreciation to the recreation department for all the help they provide – especially with regards to chapel.
 - Residents like how things are being done- they find living at St. Jude's very enjoyable.
 - Families notice and appreciate how wheelchair transportation is being handled with more time and care.
 - B. What would you like to see more of?
 - Communication between floors/families in terms of last minute changes to events
 - Proposal to have a larger blackboard so that staff may post last minute changes of events for families to see.
 - Families would like to see more staff supervision in the dining room during meals and after 1:00 p.m.
 - C. What would you like to see less of?
 - No comments
2. Upcoming Christmas Bake Sale – November 16th
 - On November 16th from 2:30 – 4:00 p.m., St. Jude's will be hosting a Bake Sale
 - Open invitation to all
3. Adult Day Program Starting October
 - Starting around the middle of October, St. Jude's will begin its Adult Day Program
 - This program will begin with a few residents at first, then we will reassess and possibly expand the program
4. How well is St. Jude's communicating with our families and friends?
 - Families enjoy the e-communication with regards to receiving information
 - Proposal to print out some of the family newsletters near the front of St. Jude's for those who are not signed up for e-communication
 - St. Jude's parking is an ongoing issue – majority of families have voiced to Michele that they would like the area outside of St. Jude's to be a designated pay parking area.